



4C T3.3—Cost Concept Model & Gateway Requirement Specification

- 1. Do you identify relevant stakeholders for your organisation? If so who are they, and how do you manage and communicate with them?
- 2. What aspects of your organisation (your 'organisational context') do you consider critical to cost model issues?
- 3. Do you address Indirect Economic Determinants, incentives, risks and benefits explicitly within the organisation? If so does this follow a formal approach (ISO standard, risk analysis etc.)?
- 4. How do you structure repository activities and manage their quality?
- 5. How do you structure your collections? Are format, complexity and quantity the critical criteria?
- 6. Do you categorise your labour force? In terms of Qualifications, experience, training received, job description etc.